

Handpicked elite military and intelligence cybersecurity veterans

## ARMOUR

# NOT FOR (their) PROFIT

How to prepare for an inevitable cyber-attack

## Today:

- get your order in
- evolving threat landscape
- cyberattacks explained
- defences & tools to defend your practice
- how to elevate your cybersecurity

#### Rx:

## military | intelligence | consulting

offices in:

USA | Canada | Mexico | Israel



#### cyber PROFESSIONAL

#### services

cyber BREACH



# Horror Stories...

Colonial Pipeline Ransomware. East Cost was days away from major interruptions. May, 2021 Constant Contact USAID compromised. The attack targeted roughly 3,000 accounts at more than 150 organizations. May, 2021

Blackbaud - major data breach. Affected many in the non-profit sector. July, 2020 Oklahoma cancer center's EHR server breached by hackers, exposes 8,000 patients' data. June, 2021

## **Increased Criminal Activity**

Number of significant cyber incidents since 2003



#### Zoom-in on Increased Activity

Cyber Attacks (weekly average)



# The Main Drivers for the Increase

AcceleratedAttack'sCybersecurity ExpertsWork From HomeDigitalROIShortage

+ Nation-states + Volunteers

Source: Future Risk Report 2021, AXA

#### **Your People Expect**



#### Work anywhere



#### Use every device



#### Access any application

#### In The New World We Want To Use Any Device To Access Any Application



# 1 of 5 businesses suffered an impactful breach every 39 seconds a business is hacked

# WEEKS of downtime. Many SMBs do not recover

21% of North American foundations reported a security breach in the preceding two years.

**31%** of all nation-state notifications that we send out to organizations go to nonprofits. (MSFT)

## **Average Ransom Payments**



#### **Cybercrime** Damages

# 20212025\$2 Trillion\$11 Trillion

\* Cybersecurity Ventures

# What Are You Most Afraid of?

#### **General Population**

- 1. Pandemics and infectious diseases
- 2. Climate Change
- 3. Terrorism and New Security Threats
- 4. Cybersecurity Risk
- 5. Social Discontent and Local Conflicts

#### **Risk Experts**

- 1. Cybersecurity Risk
- 2. Climate Change
- 3. Pandemics and infectious diseases
- 4. Social Discontent and Local Conflicts
- 5. Geopolitical Instability

#### **Breach Business Impact**



Types of Attacks

#### Who's Attacking You?



## Anatomy of Attack (example)

Breach/ Infection:

WEEK

00

MONTHS

12

HOU

R

cybercriminal sends a targeted phishing email

<sup>2</sup>The recipient clicks on the link and is directed to a phishing website.



Control & Intel Gatherin 4 The cybercriminal uses those credentials to set a forwarding rule to send copies of all emails to his own inbox.

5 The cybercriminal monitors the inbox to obtain information about invoices, payments, and other financial details.

Attack Execution: 6 When the opportunity arises (intelligence driven), the cybercriminal send a fake invoice to the organization's customer, informing the customer of new banking details.

Not realizing that the email is fake, the customer pays the invoice, depositing money directly into the cybercriminal's bank account.

# Social Engineering and Phishing

**65%** of attacker groups used spear phishing as the primary infection vector.

## Phishing



## No food for you! You've been phished!

- Establish trust
- The right context
- Sense of urgency
- Leveraging human nature
- Device of choice
- Disarming defenses



#### **Phishing Is Smarter Now**

Campaign Success (Companies Failures)



# BEC Spoofing/CEO-CFO Fraud

94% of malware was delivered via email.

## **BEC/Spoofing/CEO-CFO Fraud**

🗵 🚽 🧐 🦉 🔺	*  =		Request	- Mess	age (HTML)			l		×
File Messag	je									> ?
🗟 Ignore 🗙	Reply	Reply Forward Total -	斗 m-Bluebox 🙈 To Manager 🛐 Team E-mail	4 4 1	Move	<ul> <li>Mark Unread</li> <li>Categorize ▼</li> <li>Follow Up ▼</li> </ul>	Translate	Zoom	Report Phishing	
Delete		Respond	Quick Steps	F <sub>M</sub>	Move	Tags 🕠	Editing	Zoom	PhishMe	
From: To: Cc: Subject: Requ Hi, Are you bu send the bene Thanks Sent from my	est sy ? i n ficiary': iPhone	eed you to process s details.	s a wire transfer	for m	ie today. Let	: me know wher	Sent: n you are free	Wed 9/	16/2015 12:0	8 PM

#### FBI has estimated losses from such fraud to 4.1 Billion USD

#### **Email Protection Starts with the Basics**

- Sender Policy Framework (SPF) an email authentication method designed to detect forging sender addresses
- DomainKeys Identified Mail (DKIM) allows the receiver to check that an email claimed to have come from a specific domain was indeed authorized by the owner of that domain
- **DMARC** email authentication protocol that give email domain owners the ability to protect their domain from unauthorized use, commonly known as email spoofing



# Ransomware

40% of spam email contains ransomware (IBM)

#### **Ransomware Attack**



#### **Browser Highjack Fraud**

Microsoft   Support Microsoft 36	Office Do not restart or use your computer. Your computer is disabled. Please call me.	All Microsoft ~ Search & Cart 🗟 Sinn in 🛞
Products -> Devices -> What's new	Access is the block security reason for this computer.	
	Windows-Defender - Security Warning	
	** ACCESS TO THIS PC HAS BEEN BLOCKED FOR SECURITY REASONS ** Your computer has clerted us that it has been injected with a	
	Trojan Spywara. The following data has been compromised.	
	Imoli Credentiale     Imoli Credentiale     Identing Passwords	
	Procedoor Login     P	- Orap
	Windows-Delender Scan has found potentially unwanted Adware on this device that can steal your passwords, online klently, eas and startup files	
	A Inancial information, personal files, pictures or documents.      UASPSt Vou must context us immediately so that our engineers can walk	
	you through the removal process over the phone.	
	Coll Microsoft Support Immediately to report this threat, prevent Identity theft and unlock access to this device. 2038	
	Closing this window will put your personal information at risk and 80 load to a suspension of your Windows Registration.	
	Gold Merrozofis Rejonnis actilize 355: 599 (USA Yolf-Free) 00	
	Cented OK	OneDrive
Microsoft 365	Provide Stop	0
	Diam	∠ ∠ ≜
C	STATUS : Your PC is at Riski	Account & billing
Microsoft Edge	AND COOLS SHITTS	
		D Microsoft 365
	Join the discussion	Buy Wierosoft 500
	HER THE COMMUNITY >	+1-866-365-8
Get support	ASKTHS COMMENT	

**USB** Drop

Influence of drop location on opening rate





**Unattended USB Devices:** Another common avenue how hackers break into organizations

#### Man in the Middle Attack



A very old attack technique that is still valid today - often seen in public places with "Free" Wifi access

# Defending Against Cyber Attacks

## **Cybersecurity Program Fundamentals**

#### Recover

- Recover Planning
- Improvements
- Communications

#### Respond

- Response Planning
- Communications
- Analysis
- Mitigation
- Improvements



#### Detect

- Anomalies and events
- Security Continuous Monitoring
- Detection process

#### Identify

- Asset Management
- Business Environment
- Governance
- Risk Assessment
- Risk Management Strategy

#### Protect

- Access Controls
- Awareness & training
- Data Security
- Information protection and procedures
- Maintenance
- Protective technology

## **Cybersecurity Program Fundamentals**



#### Current State Assessment of NIST CSF Domains 3.50 3.00 2.50 2.00 1.50 1.00 0.50 0.00 Risk Assessment ID. P.A. GOMETHER R. B. S.N. Right Management. scessoned PRACI arenes and training. Data security (m.DS) terarce (PR.MA) tedin tetnologi. Heatons INSCON eningoton (65.ml -Marmaton Prosection. alles and Events. Response Pannine. Anatysis Ins. AM enspection ations Inc. COI ecuted Continuous very planning. ens Incinh stection processes Businestrations Asset Managen

Current Program Target Program

Summary of the Cyber Program	Counts	
Total number of security requirements from NIST CSF	98	Priority
Total number of domains in the cyber program	7	Long Term
Total number of remediation activities in the cyber program plan	(49	Medium Term
Total number of control designs	149	Short Term

#### **Overall Cyber Program Score**



# **Control Your Destiny**

- 1. Identify Crown Jewels
- 2. Gain Visibility
- 3. Introduce Resiliency (p/t)
- 4. Nurture Awareness Culture (p)
- 5. Proactively manage business-risk



Use the **right tools** for the right job.

**Control** what's under your control.

Set configurations right. Not Easy.

# Passwords are a big problem.

#### **Password Management**





#### **Multi Factor Authentication**



For critical accounts including email, financial, social media , health related accounts or any solution that supports it!



# Email and productivity suites are wide open, and most commonly used.

#### **Email and Productivity Suites** Keeping Up With The Adversaries

Security	events	S								Last 30 days 🗸 🗸
🕲 MALWA	RE		٥	1 PHISHING	٥	C SHADOW IT	¢	C DLP	ANOMALIES -	% remediated
<b>1</b> то	63 DTAL	REN	100% IEDIATED	14k	©100% REMEDIATED	46 TOTAL	<b>034</b> PENDING	©100% CLEAN	25 TOTAL	925 PENDING
Office365			0 ( 163 total )	Office365	7 ( 14k total )	wetransfer.com adp.com	2		Office365	25 ( 25 total )
						zoom.us and 9 more	5			
SECURITY E	EVENTS					Type 🗸 🗸			Login Ev	ents 🗸
TIME	SAAS	TYPE	DESCRIPTION				+	Levyer .	2 2	6 15
16:38:47 2021-09-07	0	Phishing	Phishing detected	ed in 'OFFICIAL NOTIFICA	TION:' (Iblock restramment resong)		-		0 12	J. Marine
16:38:47 2021-09-07	0	Phishing	Phishing detected	ed in 'OFFICIAL NOTIFICA	TION:' (m.gobio.	6	1 miles		and a	· .
16:38:47 2021-09-07	8:47 Phishing Phishing detected in 'OFFICIAL NOTIFICATION:' (zissyb@chailifeline.org)							NORTH AMERICA		ASIA
16:38:47 2021-09-07	0	Phishing	Phishing detected	ed in 'OFFICIAL NOTIFICA	TION:' (sscholar@chailiteline.org)					N.P.S.
16:25:57 2021-09-07	0	Phishing	Phishing detected	ed in ' <no subject="">' (mro</no>	thman@chailifeline.org)			Atlantic	AFRIC	A
16:25:34	0	Phishing	Phishing detected	ed in 'Have Been Waiting	For Your Reply.' (Ibloch@chailifel	ine.org)		SOUTH		







#### **Email and Productivity Suites** Keeping Up With The Adversaries



# Traditional Anti-virus Protects Against Yesterday's Threats

#### End Point Detection and Response (EDR) Block Malware Before It Infiltrates Your Organization

(3) WhatsApp		×	C Fortinet	x 🕄 INV-000997   Inv	oion   Zoho Bo: 🗙   🔂 F	ortinet Service & Support	x APatient	Dies After a Ransomwit 🗙	Recorded Future	re - Signed Out 🛛 🛪   🚸 Capitalizing on Coronavirus Par	x + - 0 ×	
← → C ■ ArmourCyber - O	ne_ d/	Wave + Arm	ersec.console.ensilo.com/#/ev our • D 🔋 Workplace One	Microsoft 365 admi	Panorays App 👩 Guard	icore 🛛 🔀 Zoho Books	68 Zoho CRM			x o 🦁 🖬 🍋 🖷	O P O C D P O :	
()) (M	1.15	8		EVENT VIEWER	FORENGICS 🛩 CO	MMUNICATION CONTRO	ol 🗸 😝 SECUR	TY SETTINGS 👻 IN	WENTORY 🛩 💿		Protection    Admin	
EVENTS					🖵 ti	14 4 S	howing 1-17/28 + +1	Search Event	₹Q.	CLASSIFICATION DETAILS		
Unarchus	<u>a</u> 14		🖸 Export * 🏼 Prandia (	ivert 👔 Devite 💮 For	etsics Exception Mar	ager						
- Archived		10	DEVICE	PROCESS .	CLASSIFICATION	DESTINATIONS	RECEIVED	LAST UPDATED				
explorer.ex	ie (13 ev	vents)			# Malicious		07-Oct-2020, 14:20:22	1	10/13 < +	# Malicious momenter		
OP 1	6	4632962	DESKTOP-G26UA0E	explorer.exe	Malicious	Service Access	06-Oct-2020, 22:54:33	07-Oct-2020, 14:20.1	17 Ø	Threat name: Unknown		
	5	4632977	DESKTOP-G26UA0E	explorer.exe	Malicious	3 destinations	07-Oct-2020, 14:20:22	07-Oct-2020, 14:20:5	54 Ø	Threat family: Unknown Threat type: Unknown		
	6	4621839	DESKTOP-G26UA0E	explorer.exe	Malicious	Service Access	06-Oct-2020, 22:54:33	07-Oct-2020, 09:03:	22 🖉			
□ p l	53	4621854	DESKTOP-G26UADE	explorer.exe	Malicious	3 destinations	06-Oct-2020, 22:54:40	07-Oct-2020, 09:05:5	57 📀	History		
	61	4622041	DESKTOP-G26UADE	explorer.exe	Malicious	File Delete Attempt	05-Oct-2020, 23:11:00	06-Oct-2020, 23 11.0	>> Ø	<ul> <li>f Malicious, by FortinetCloudServices, on 05-Oct-2020, 08:48:51</li> <li>ProcessOW64lexplorer.exel wth PID 14148 was terminated at device TIMY2801 3 times</li> </ul>		
OP 1	53	4501968	TINY2001	explorer.exe	Malicious	File Creation	05-Oct-2020, 08:36:17	05-Oct-2020, 08:55:2	26 Ø			
OP 1	5	4500376	TINY2001	explorer.exe	Malicious	3 destinations	05-Oct-2020, 08:33:07	05-Oct-2020, 08:38:1	16 Ø	· Processzoimsylpeyixiw.exel with PID	4368 was terminated at device	
	User: CB	3M/Ipacheco	Certificate: Uns	igned Proce	ss path: 'Device'Harddisi	Wolume3/Windows/S	ysWOW64/explorer.exe	Raw data items:	3	TINY2001 3 times		
ADV     Event G	ANCE raph G	D DATA Seo Location		<b>0</b> 100	- tom	0	- 0				() () () () () () () () () () () () () (	

FORENSICS

EVENT GRAPH

# Mobile is the new soft underbelly.

## **Mobile Security**



## Cyber Attacks @WFH

- **Everyone** is working from home
- Home environments are typically insecure
- Home automation like Alexa and Google Home listen to all our conversations
- **Smart Devices** at more risk of being compromised
- If personal devices are compromised, it may be possible to get access to corporate data and resources



#### **Secure Smart Devices**

- Change default Passwords
- Update all software
- Do not connect the device to the internet, unless necessary
- Review privacy settings
- Choose Minimal Viable Privacy
- Turn off data and analytics sharing



# **Control The Under-controls**

#### Easy To Do & Cost (almost) Nothing:

- Think before you click don't click links or reply to suspicious emails. Check the address of the sender.
- Chose passwords that are unique and complicated. Always change IoT default passwords. Make it easy use a Password Generator.
- □ Set **multi factor authentication** on all key accounts.
- □ Apply all **software updates**.
- □ Have a ransomware proof **backup**. Follow 3-2-1. **Test** backup.
- Use the **right tools** to protect systems, communication and users.

#### Easy To Do & Cost (almost) Nothing:

- Use private and **protected Wi-Fi** connections.
- Assume your device listens to you 100% of the time If you want 100% confidential meeting shut it down. To be more specific disconnect desktop from electricity, laptop from electricity and battery.
- Prevent physical access to endpoints, servers, printers, network components.
- Ensure your staff is **constantly** cyber trained. Everyone has a role to play!
- Plan for the worst Prepare Incident Response Plan
- Take our 5 minute online self-directed assessment for actionable recommendations

# Work With Experts





#### For You

Was your email breached?



www.armourcyber.io/email-check

#### **For Your Business**

5 minute organization security assessment



www.armourcyber.io/self-assess

# Thank You

For further details contact:

#### **David Chernitzky**

Co-Founder & CEO Mobile: +1-(416)-702-8867 <u>david.chernitzky@armourcyber.io</u>

#### **Jeffrey M. Zeiger**

General Manager USA Mobile: +1-856-308-8698 jeffrey.zeiger@armourcyber.io

